



APP NOTES

Onsight Connect for Windows
Software Install Instructions

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Librestream

**OnSight Connect for Windows Software Install
Instructions**

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Name of Librestream Software OnSight Connect

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Overview

This document describes how to install or update OnSight Connect for Windows software.

All releases of OnSight Connect software have been validated with their concurrent release of OnSight software products and are compatible with the previous revision of all OnSight products.

The OnSight operations-driven video collaboration system provides interactive video, audio, images and telestration to immediately connect remote teams, suppliers and customers. Using OnSight Connect, teams can collaborate fully across distant locations to quickly solve problems, monitor projects and improve overall communication.

Software Requirements and Installation

For installation information, see the OnSight Connect for Windows User Manual provided online at <http://www.librestream.com/support/knowledge.html>.

The minimum requirements for installation on the PC are:

Operating System:	Microsoft Windows* 10, 8, and 8.1.	
Disk space:	Up to 120 MB required (if Microsoft DirectX, Microsoft .NET Framework, and the required Visual C++ runtime components are not already installed).	
Network:	Wired 10/100 Ethernet port. For better performance, a wireless network connection is not recommended.	
Video Card:	V7 or higher: minimum OpenGL v1.X. V6.7 or lower: minimum OpenGL v1.x or DirectX 9.0c compatible video graphics card.	
Audio support:	For voice and audio support, the computer must have a microphone and speakers and/or headset and/or external speakerphone.	
	Non-conference host	Conference host
Processor speed:	1 GHz (1.5 GHz recommended)	2 GHz
Memory:	1 GB (2GB recommended)	2 GB recommended

* Windows RT is not supported by OnSight Connect for Windows

The PC requirements necessary to host an OnSight conference vary with the number of participants and the collaboration content. Performance also varies with the processor and memory architecture of the PC. OnSight monitors computer utilization in order to assist the user in determining the number of participants that should be allowed. The network bandwidth available to the conference host may limit the ability to host a conference. Consult your system administrator or Librestream support for specific advice.

Standard and Enterprise Installation

You can choose to install a 'Standard' or 'Enterprise' version of the OnSight Connect software. This affects the Windows folders that are used for the software and user files, and which users are permitted to install and use the software.

Refer to the Librestream application note 'OnSight Connect for Windows – Standard vs. Enterprise' for more information and to understand how these alternatives should be used.

Software Update Instructions

OnSight Platform Manager

Users can install OnSight Connect for Windows directly from the OnSight Platform Manager. New Users receive a Welcome email containing download and install instructions. The user clicks on the link contained in the email and downloads a file name 'OnSightLauncher.exe'.

The user runs OnSightLauncher.exe which installs OnSight Connect as a Standard User installation or as an Enterprise Installation if the user has Admin privileges.

For further details, refer to the OnSight Platform Manager User Guide.

Updating from Disk

Preparing Update Files - Filename:

Download the ZIP file containing the CD disk image from the support page at Librestream.com.

Instructions:

- Unzip the file and copy **Librestream_english_OnSightConnect_X.X.X.iso** file to your Windows PC.
- Burn the iso file to a CD using ISORecorder or MagicISO or similar.
 - Note: ISORecorder is available from <http://isorecorder.alexfeinman.com/isorecorder.htm>
 - Note: if using ISORecorder simply right-click on the .iso file and select 'Copy image to CD'
- Label the CD as 'Librestream_english_OnSightConnect_X.X.X'

Updating or Installing from Disk

Follow these instructions when installing OnSight Connect for the first time on a Windows PC, or when updating a Windows PC which has an earlier version of OnSight Connect currently installed.

A valid OnSight Connect username and password to login to OnSight Connect. Internet connectivity is required to authenticate the user's credentials when using OnSight Connect.

- Power up the Windows PC and log in.
- Make sure OnSight Connect is not running on the Windows PC when you do the update.
 - Look at both the main Task Bar and also the Notification Area (by the clock) for the OnSight name or 'on' icon – right-click to exit or close them.
 - Make sure neither is present.
- Insert the 'Librestream_english_OnSightConnect_X.X.X Product CD' into the PC – follow the onscreen instructions to install OnSight Connect.
- If the installation process does not start automatically or for additional information, see the OnSight Connect User Manual.
- Verify: After installation is finished, launch OnSight Connect on the PC using the desktop OnSight Connect 'on' icon.
- Log in using your OnSight Connect account credentials (e.g. user@domain)
- For further information, refer to the OnSight Connect Account Service Setup Guide. If your site uses a http proxy server then you may need to configure Edit> Preferences> Proxy Settings.
- Remove the Product CD.

For More Information

If you need assistance, please contact Librestream at support@librestream.com.